Repair Form

- Please complete the form digitally, print it and add it to the shipment!
- One repair form per piece of garment to be repaired!

1. General information regarding your TEXPORT®-garment

(clothing information regarding TEXPORT®-garments can be taken from clothing label)

Product type: ☐ Jacket ☐ Trousers

Model: ☐ Fire Phoenix ☐ Fire Explorer ☐ Fire Bear ☐ Fire Survivor ☐ Fire Breaker Action
☐ Fire Rescue ☐ Basic Eco ☐ Hupf ☐ Other:

Size: **Batch No.:**

Product No.: **Serial No.:**
(see clothing label fixed to collar)

2. Repair request

2.1 What needs to be repaired? ☐ Hole ☐ Tear ☐ Seam ☐ Zipper
☐ Reflective tape Other:

2.2 Please specify the location of the damage.

2.3 Please give a short description of the damage.

3. Cleaning

Due to hygienical reasons we require that the garment has been cleaned professionally and thoroughly before sending it to our repair department. If this has not happened before sending, Texport® will carry out the cleaning according to our Texport® hygiene standards and charge €25 per piece.

4. Quote

After receiving your garment it will be inspected and checked by Texport® according to the information and the repair request as stated above. You will immediately receive a quote via e-mail to the address stated in the customer details. If further damages are detected at inspection, these will also be considered in the quote. After your approval/confirmation the repairing of your garment shall be carried out as quickly as possible.

5. Customer details

Texport® Customer No.:

First name: Last name:

☐ Fire Department ☐ Company: Your capacity:

Street: Zip/City:

Country: E-mail:

Mobile: Phone:

For further inquiries please contact me via: ☐ E-mail ☐ Phone ☐ Mail

Date Signature (please sign by hand)

Thank your very much for the information you provided. Sincerely, your TEXPORT® team.

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